

A NAS share has to already be created on the QBR device, in order to backup with ShadowProtect to the QBR. If you are not sure how to set that up click [here](#).

Note: A separate NAS Share must be created for each individual machine to be backed up. Having multiple chains stored in the same NAS folder can impact the chain's integrity.

1. Purchase a license from the QBR Store in the partner portal, be sure to specify what type of ShadowProtect license that is needed (ie Desktop, SBS, or Server).
2. After the purchase, Go to the Device Status page on the partner portal click on the device you want. under the Device Spotlight billing tab, click "View" next to ShadowProtect Licenses. The license key will populate, please take note of it.



# TeachingEIGHTEEN

Device    Advanced    RoundTrip    **Billing**

## BILLING

Invoice Number:                      N/A

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Offsite Expires On:                      November 29, 2030

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Warranty Expires in:                      (Not Set)

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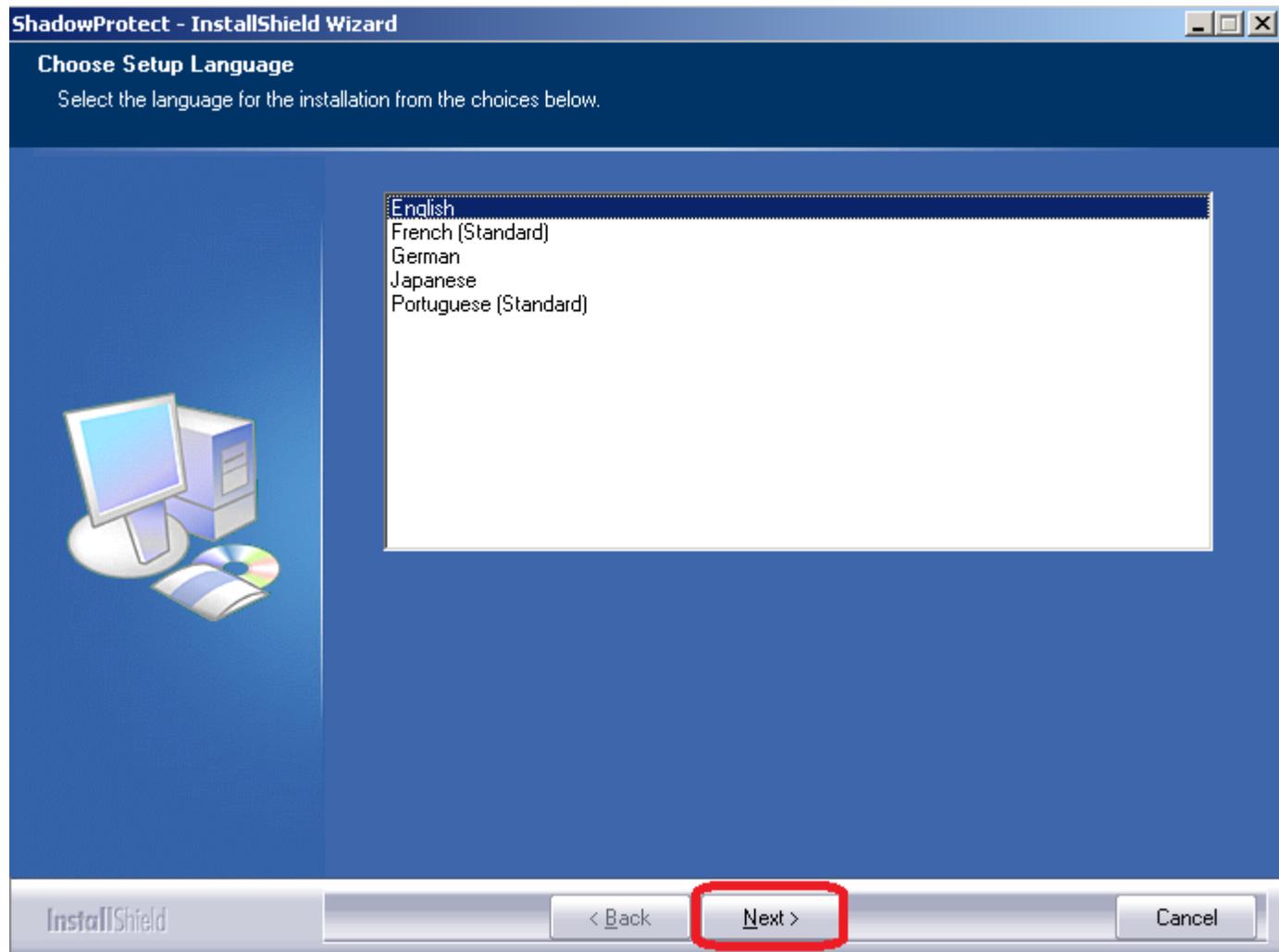
Recurring Payment Using:              Not Set

## LICENSES

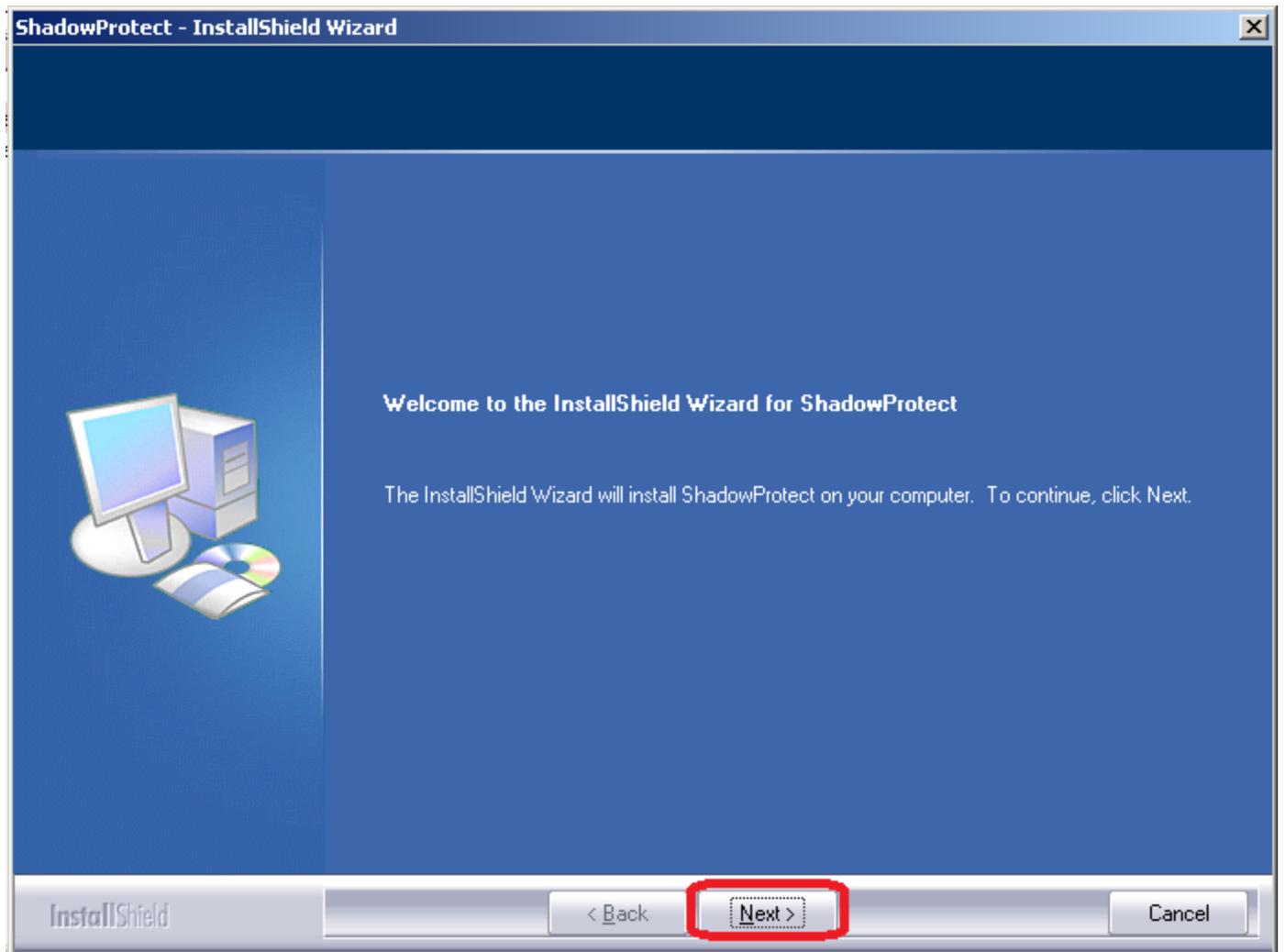
ShadowProtect Licenses:    [Add License](#) | [View](#) ^

Name	Serial	Activations	Issued
SPDesktop	5C96-5355-46B1-0CB4	0	November 5, 2012

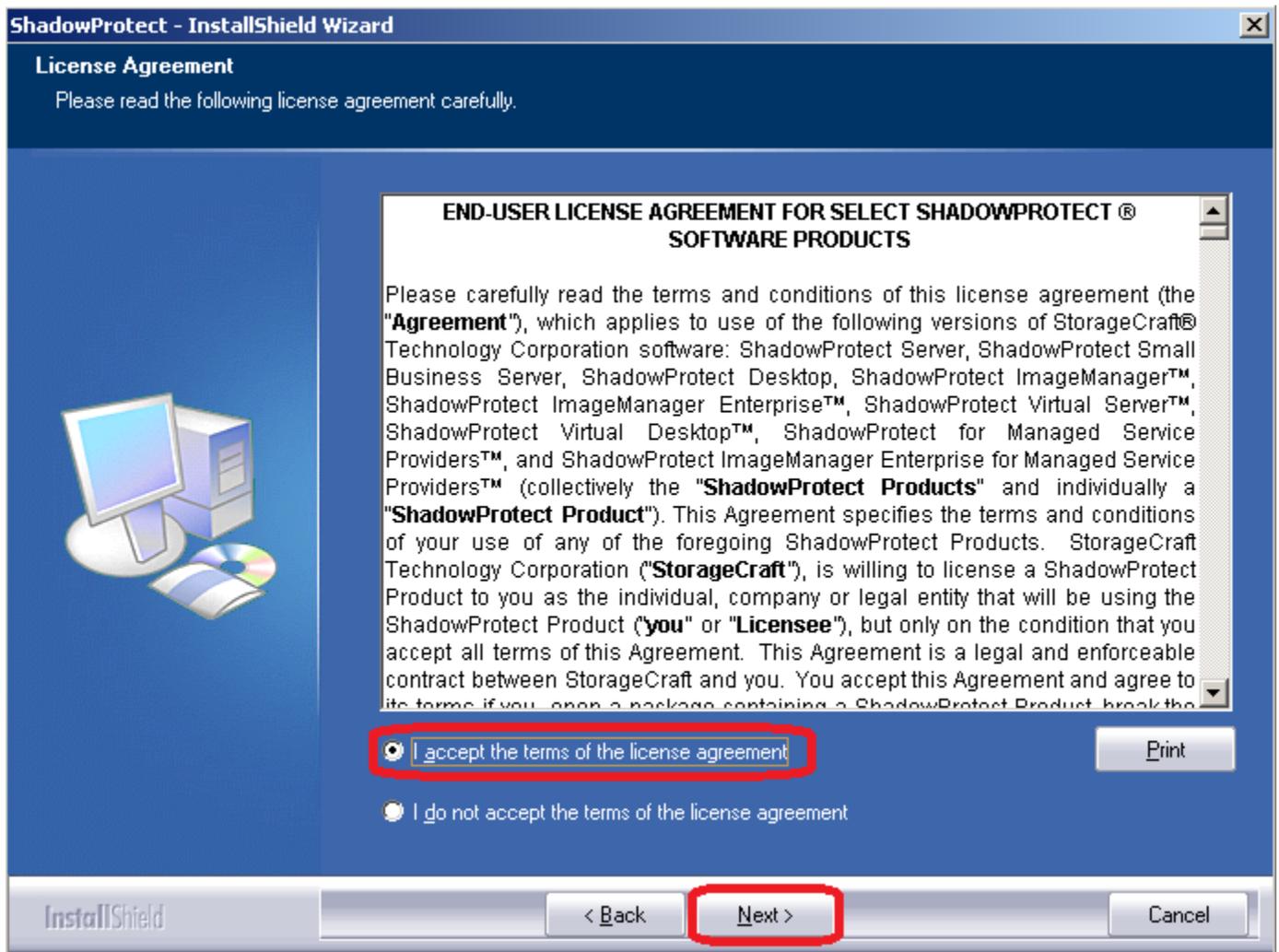
1. Download and extract the StorageCraft ShadowProtect MSP version, from the QBR Academy. (ShadowProtect 5.0.0)
2. Run the .exe.
3. Select your language and click Next.



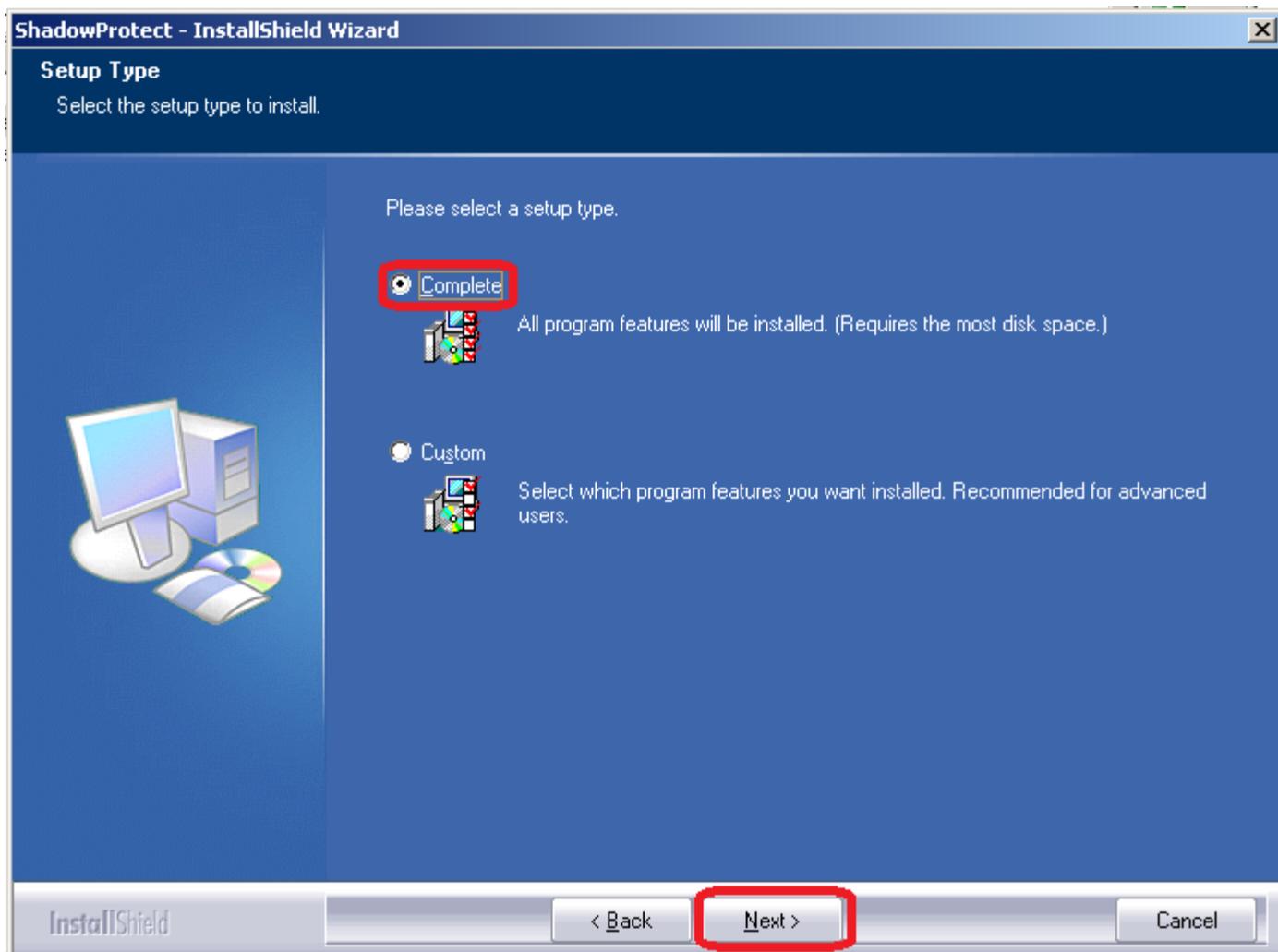
4. Click Next.



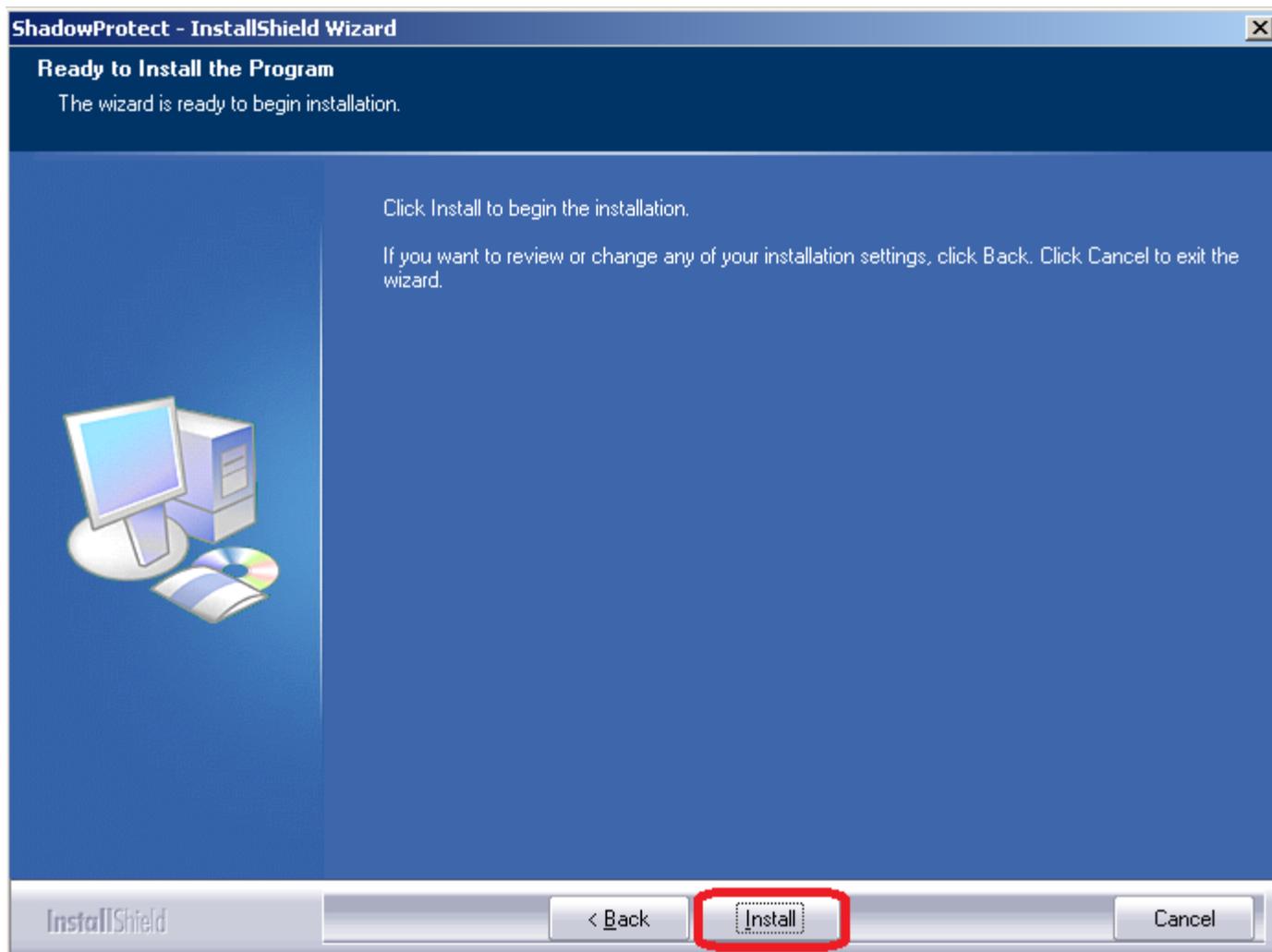
5. Accept the license agreement and click next



6. Select the "Complete" arial and click Next.

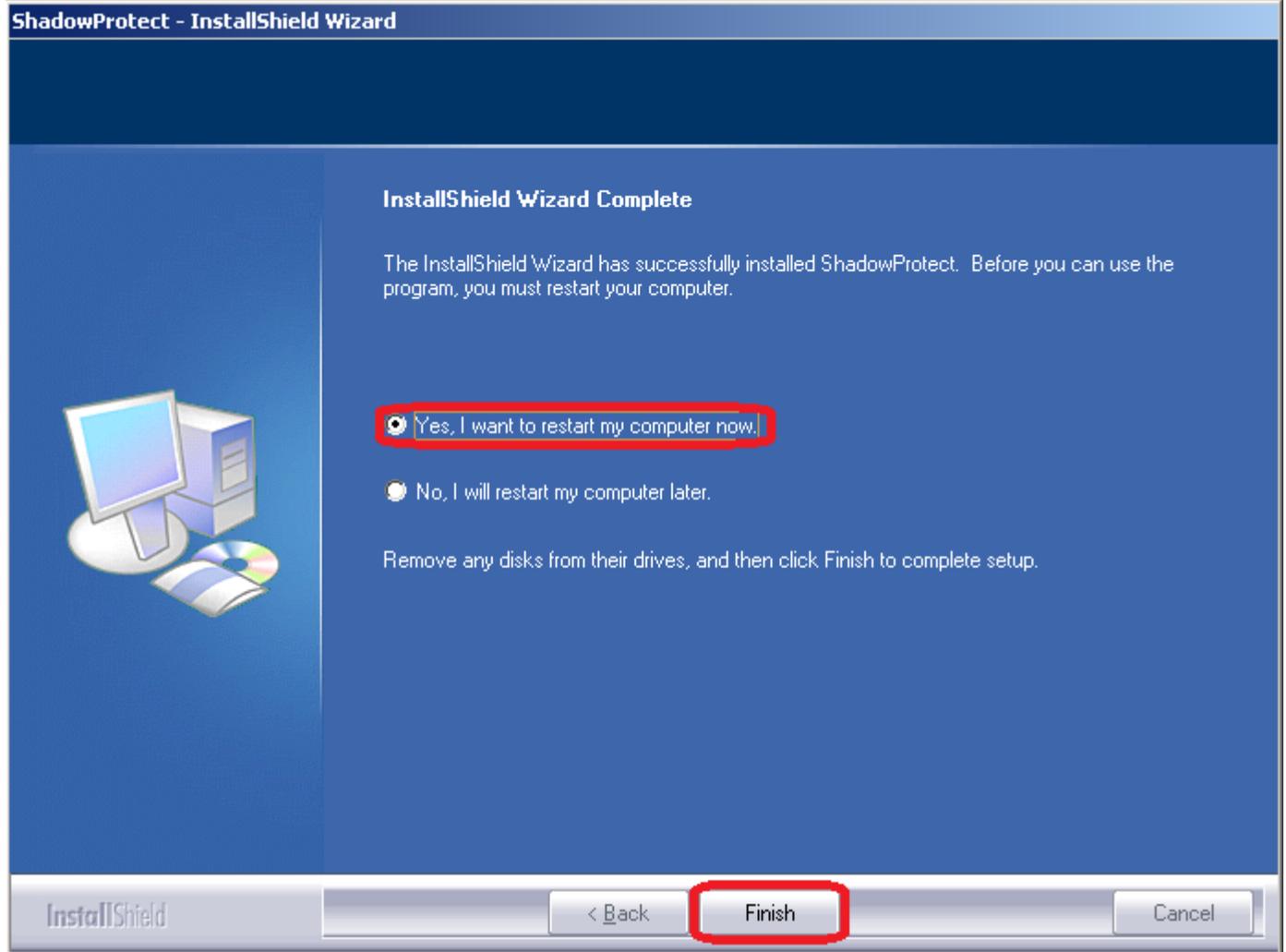


7. Click Install.



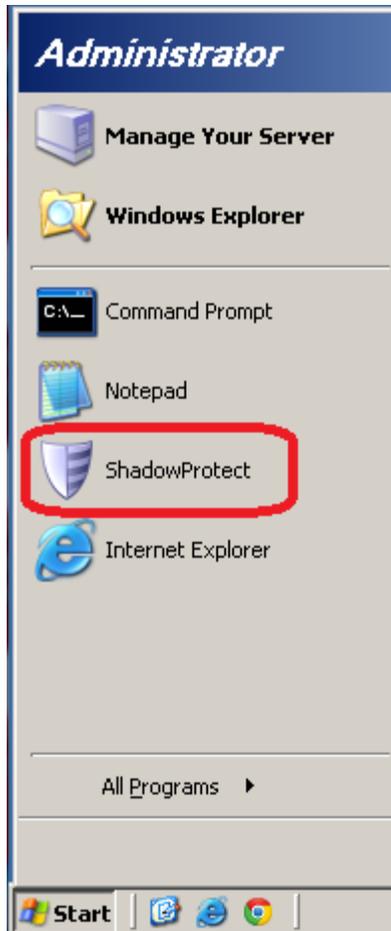
8. Reboot the device, by clicking Finish.

Note: If you need to reboot later, select No and click Finish.

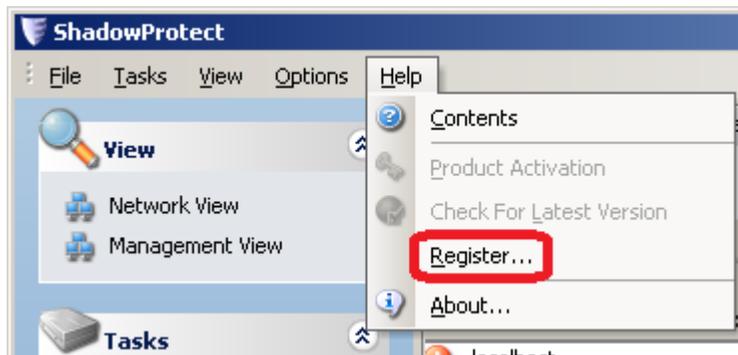


9. Activate ShadowProtect

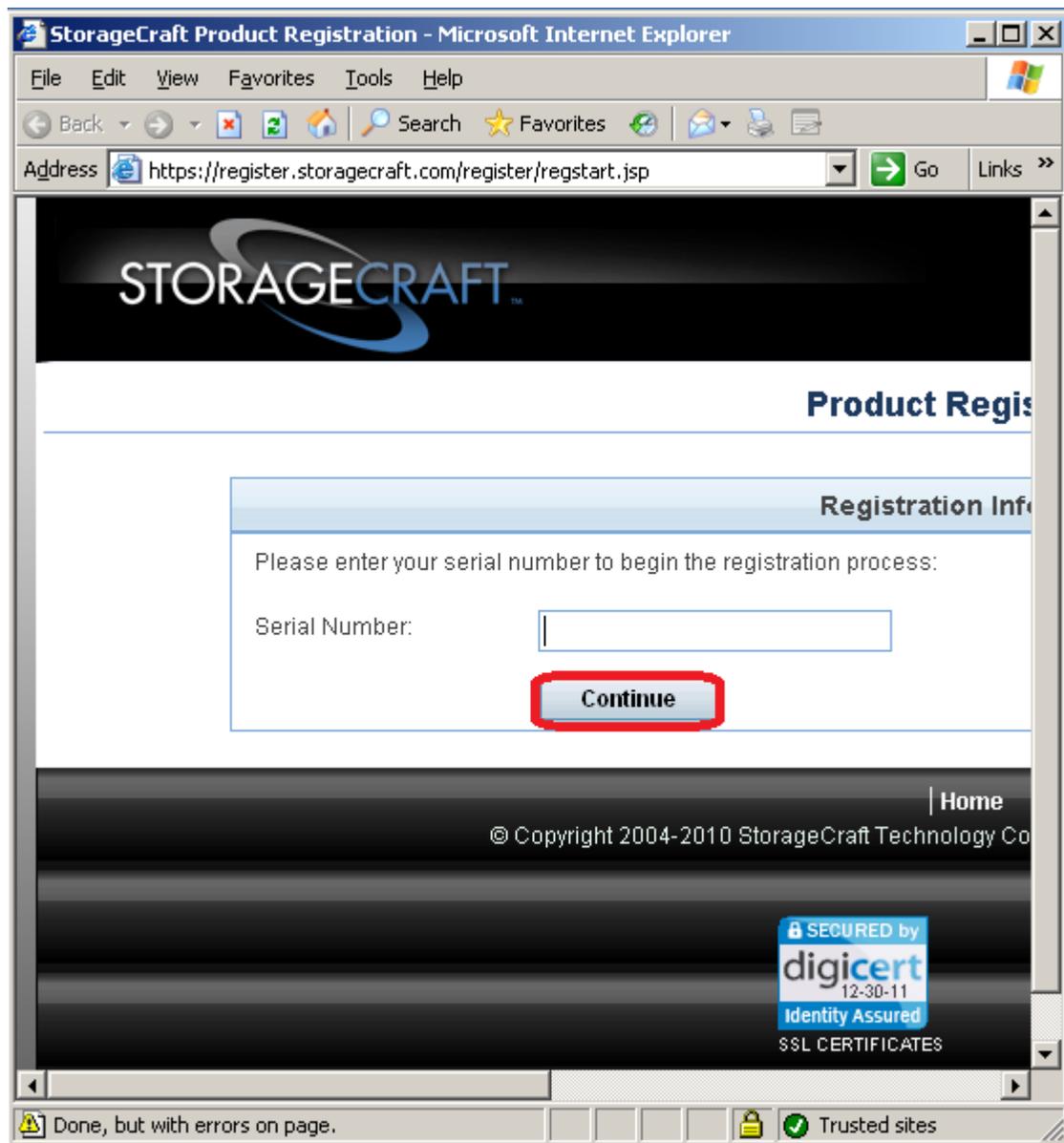
- a. Open ShadowProtect



b. Click the Help dropdown



c. Type the license that was noted in step 2 and click Continue.



- d. Enter your information and click Register.

## Product Registration

### Registration Information

Please enter all of the required information.

Serial Number:	<input type="text" value=""/>
First Name:	<input type="text" value="joe1"/>
Last Name:	<input type="text" value="joe1"/>
Company:	<input type="text" value="Datto Inc"/>
Address:	<input type="text" value="101 Meritt 7"/>
	<input type="text" value=""/>
City:	<input type="text" value="Norwalk"/>
State / Province:	<input type="text" value="Connecticut"/>
ZIP / Postal Code:	<input type="text" value="06851"/>
Country:	<input type="text" value="UNITED STATES"/>
Phone:	<input type="text" value=""/>
Email:	<input type="text" value="registration@ca:103ac&amp;up.com"/>

Allow StorageCraft to send you important notifications related to this product?

Allow StorageCraft to send you offers on other StorageCraft products?

Allow StorageCraft to send you offers for 3rd party products or services?

**Register**

Cancel

e. Click Done.

## Product Registration

**Registration Information**

The registration information for this serial number is displayed below. If you would like to update this information, press the 'Update' button located on the bottom of the page.

Serial Number:	██████████
First Name:	Henry
Last Name:	Test
Company:	Datto Inc
Address:	101 Merritt 7
City:	Norwalk
State / Province:	CT
ZIP / Postal Code:	06051
Country:	US
Phone:	
Email:	registration@datto.com

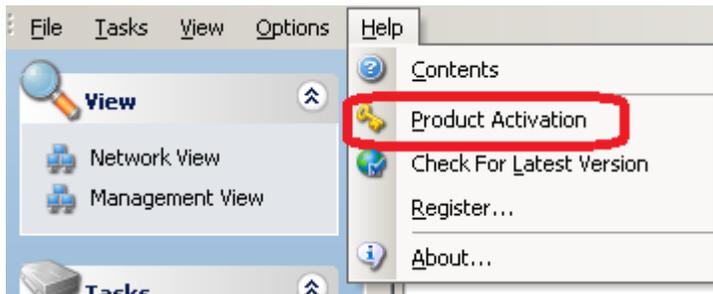
Do allow StorageCraft to send you important notifications related to this product.

DO NOT allow StorageCraft to send you offers on other StorageCraft products.

DO NOT allow StorageCraft to send you offers for 3rd party products or services.

Update   Register Another   Done

f. In the Shadow Protect GUI go back to Help and click Product Activation

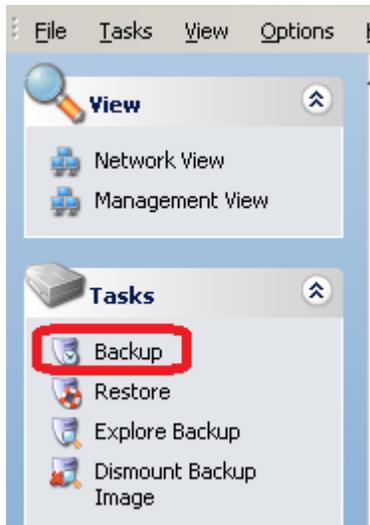


g. Enter the License and other requested information and click Activate.

**MSP Activation**

Serial Number:	<input type="text" value="2F0A-EB2D-059D-7F8A"/>
MSP Name:	<input type="text"/>
Customer Name:	<input type="text"/>
Computer Role:	<input type="text" value="FS"/> Optional example: Exchange Server

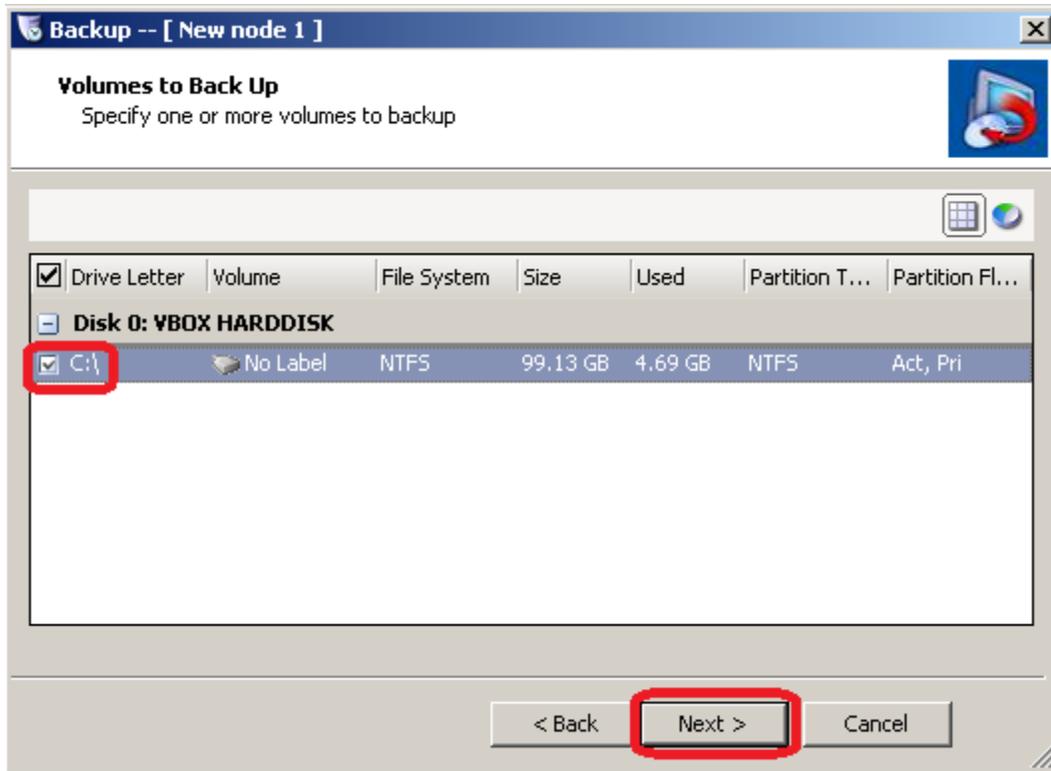
10. On the left hand pane of the ShadowProtect GUI, click Backup



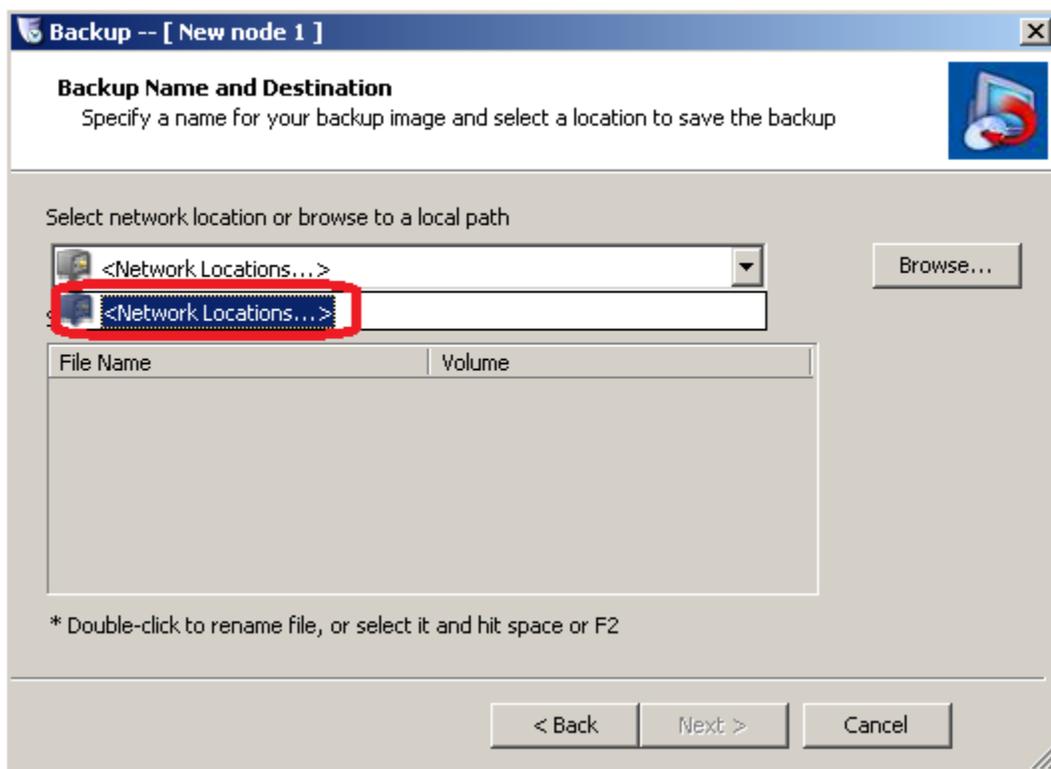
11. Click Next.



12. Select the volumes you want to protect and click Next. (In this example it is Volume C:)



13. Click on the dropdown menu and click "Network Locations"

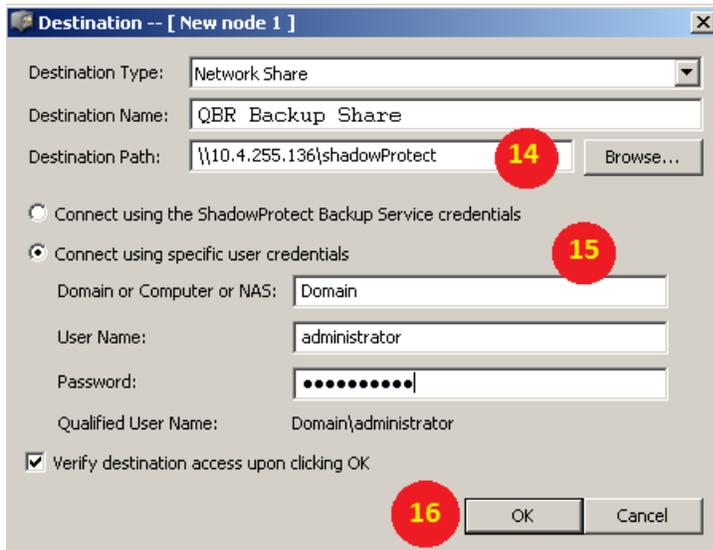


14. Select the share on the QBR you want ShadowProtect to put its backup images.

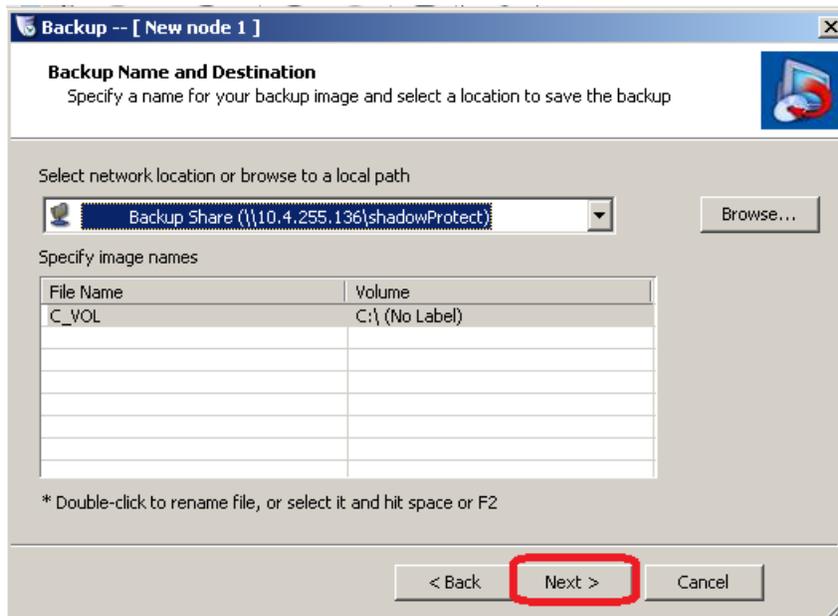
15. Select what credentials you need to have access to that specific share.

Note: The credentials should be verified to be the same as what was setup for permissions to the share on the NAS tab of the QBR's local web UI

16. Click OK.

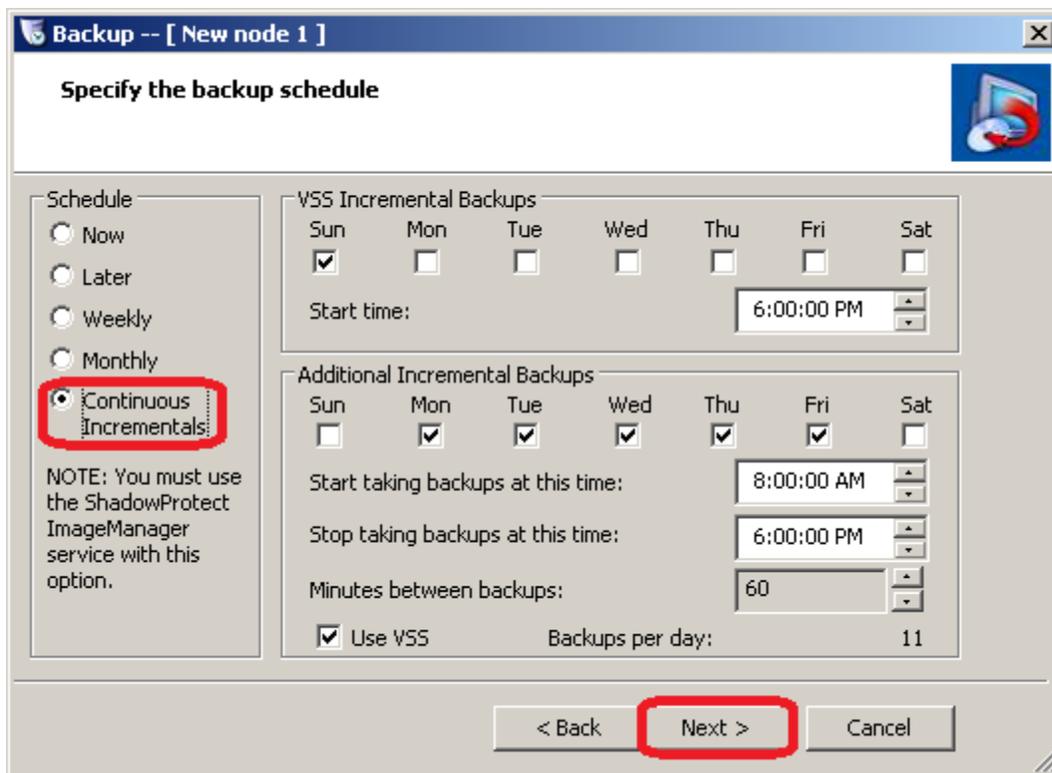


17. Click Next



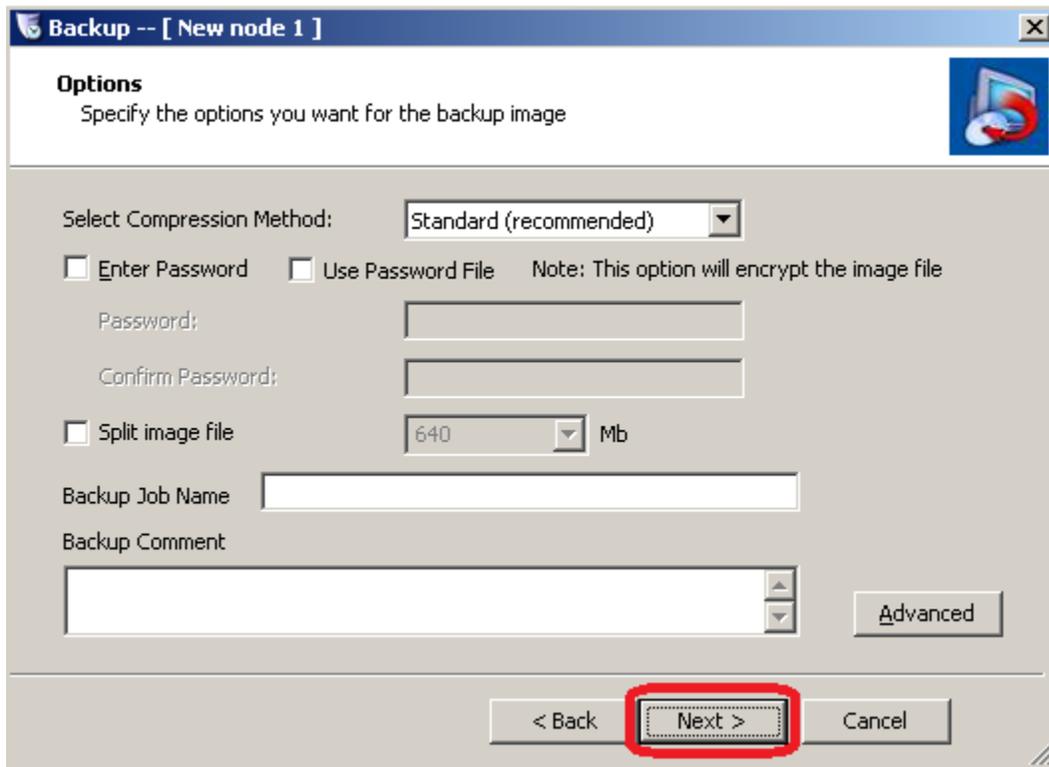
18. Select the "Continuous Incrementals" radial and click Next.

**Note: It is IMPERATIVE that Continuous Incremental be selected otherwise your QBR device WILL fill and all the data on the QBR would have to be deleted and a new chain would have to be created.**

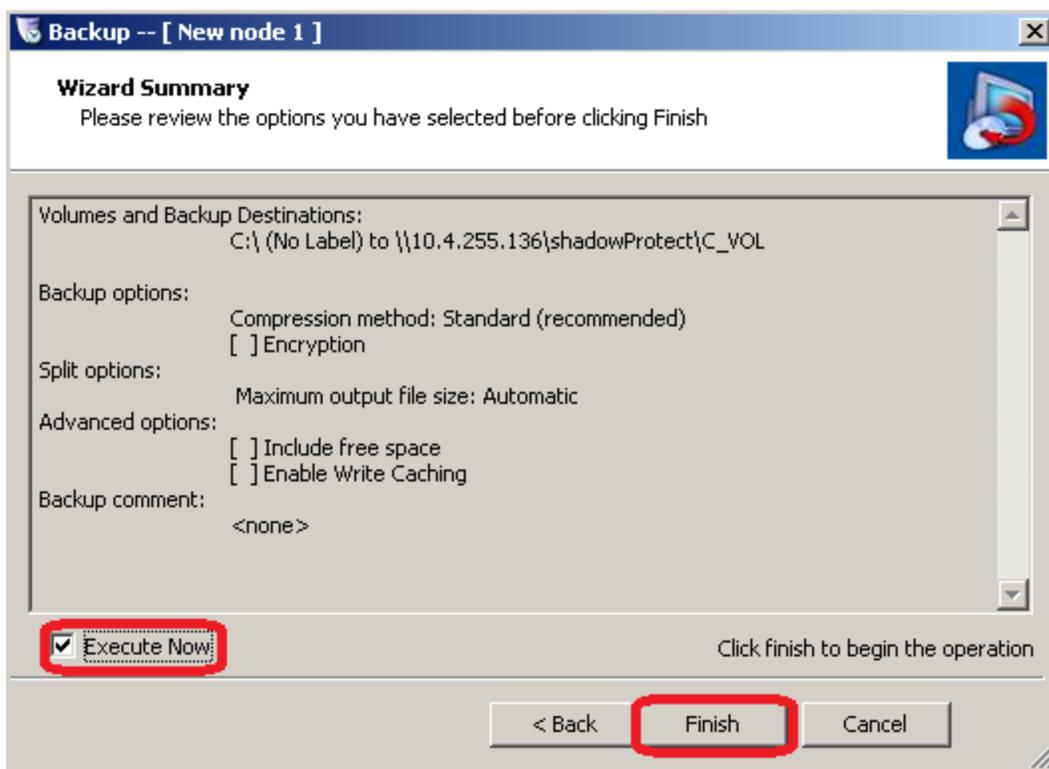


19. Choose a password if you would like and click Next.

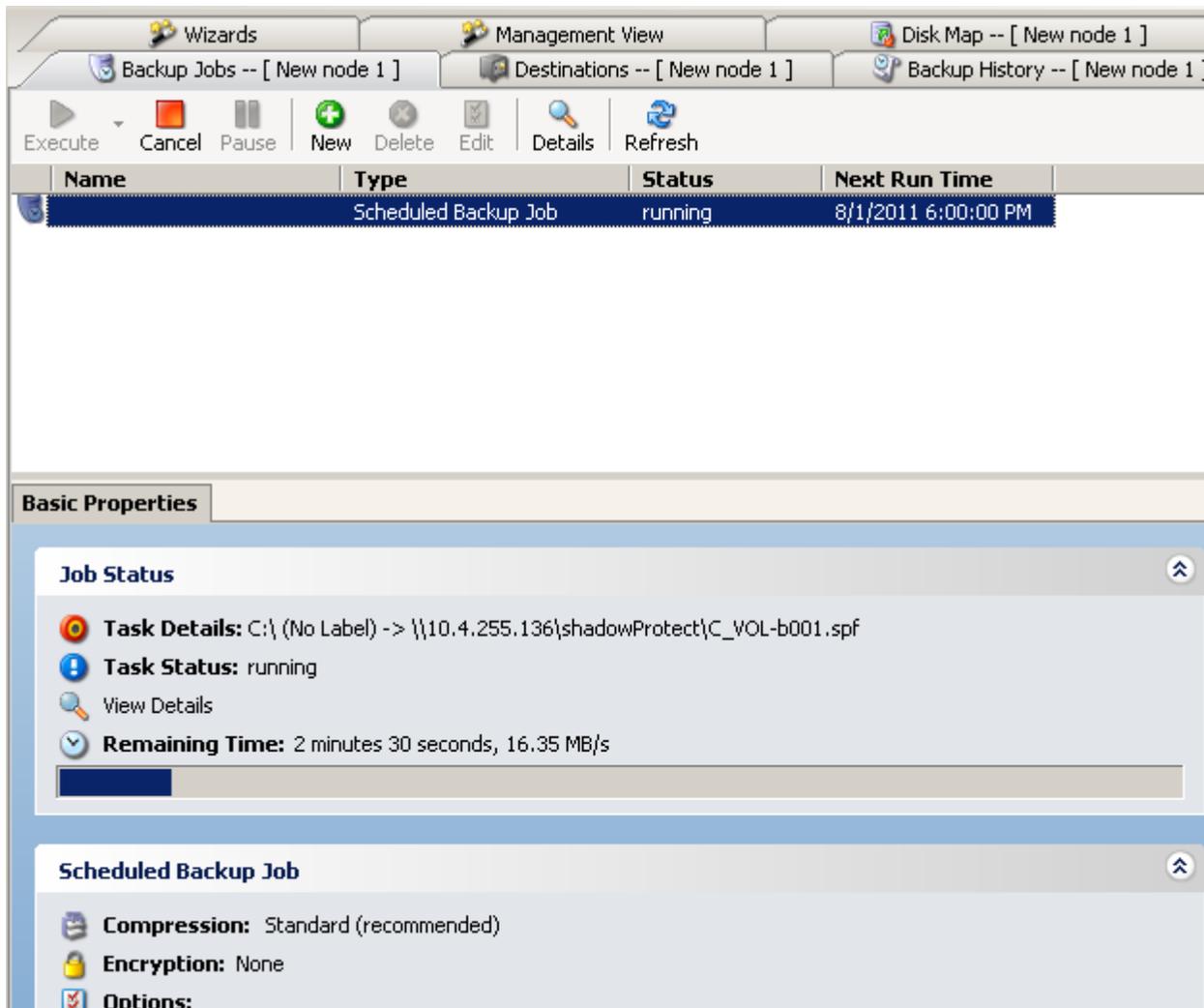
**Note: It is IMPERATIVE that the password is not lost, if one is created. If the password is lost you would have to uninstall ShadowProtect, re-install it and then delete the chain information and then create a new chain with the new install of ShadowProtect.**



20. Select Execute Now and click Finish.



At this point the base image will be created which will be followed by incremental backups.



21. Once the backup job is finish you can setup ImageManager.

**Note: If ImageManager is not set up then the device WILL fill up too soon.**