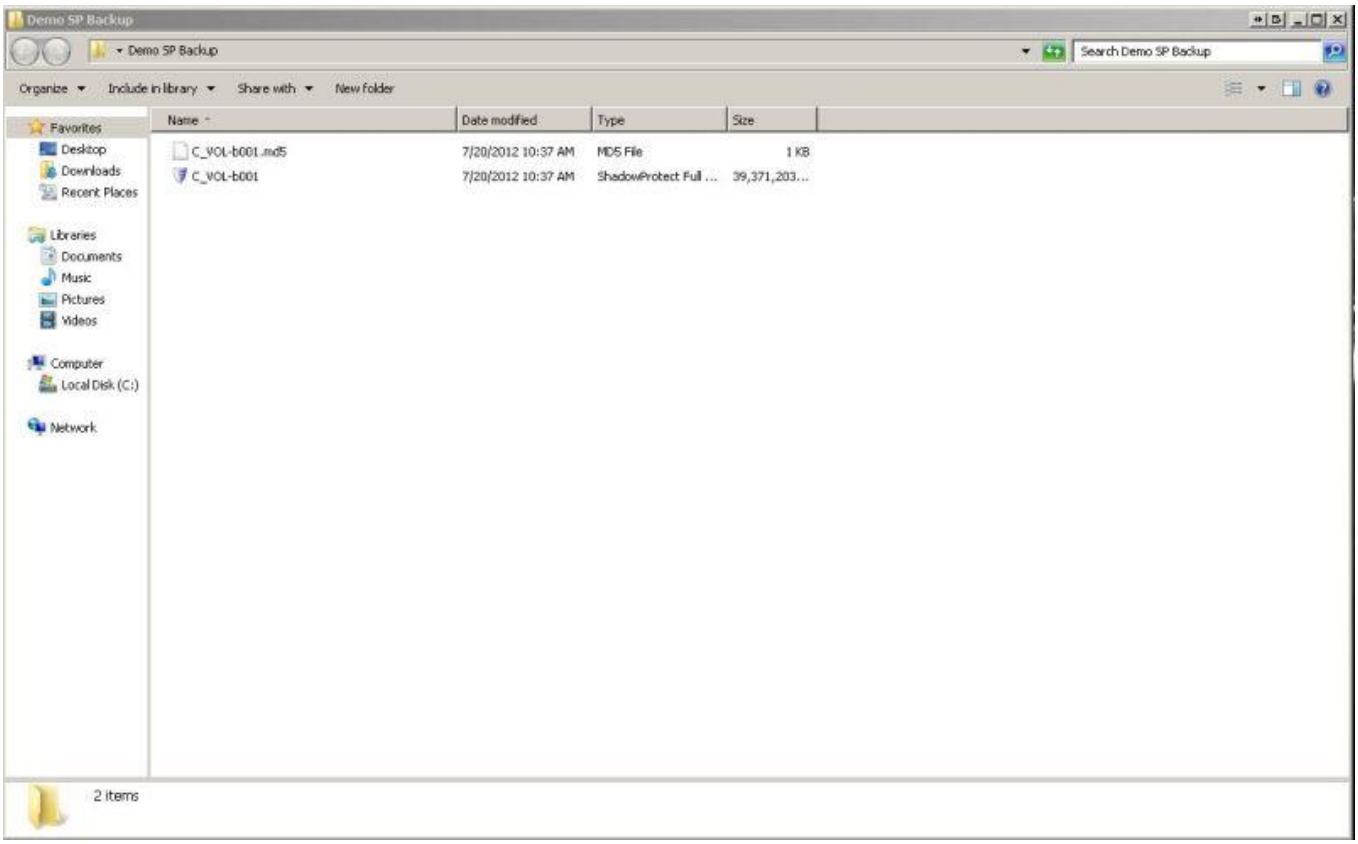
QBR *Knowledge base*

Restore a File With ShadowProtect

Scope

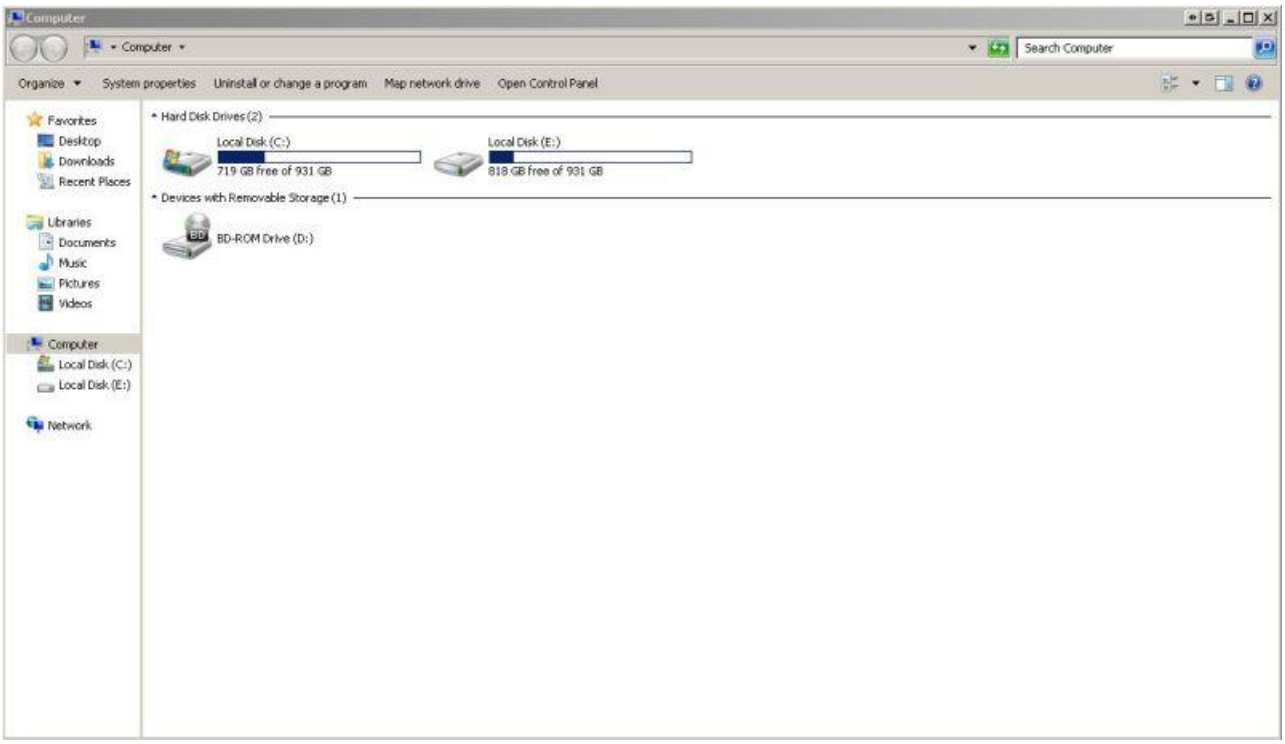
How to restore a file with ShadowProtect.

1. First Browse to the share where your ShadowProtect backup chain is located:

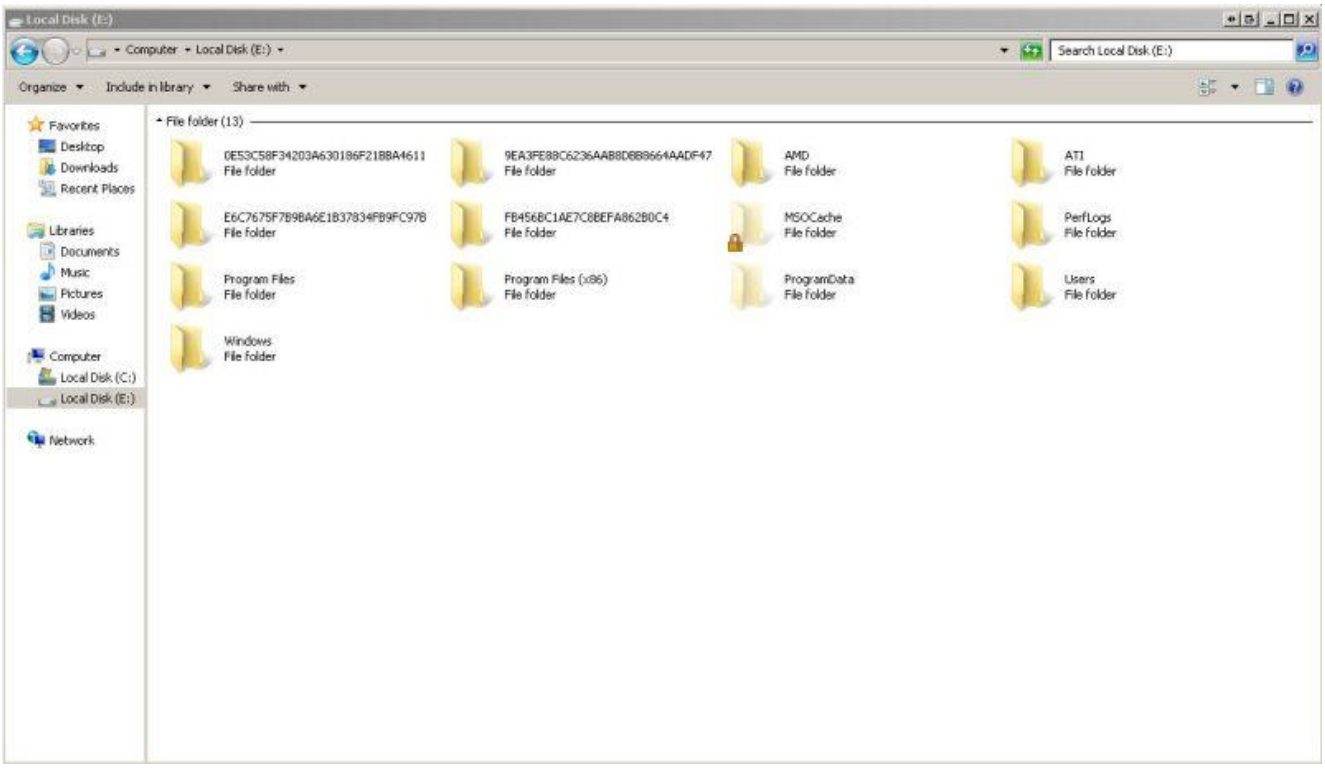


2. Right click on the agent and select QuickMount. This will mount the ShadowProtecrt backup to a drive letter that is randomly assigned (Usually one drive letter below what is available.) In this case, it mounted the share as the E drive.

3. Select Computer and you should see your share mounted as a local disk image



4. Browse to the image and you should see the contents of your files there:



5. Grab the information you'd like (Files/folders) and then drag them to a location on the local machine (Desktop is usually the easiest place)

6. Right click on the shared disk image in Computer and select quick dismount. The backup image will then be dismounted and the disk should disappear.