

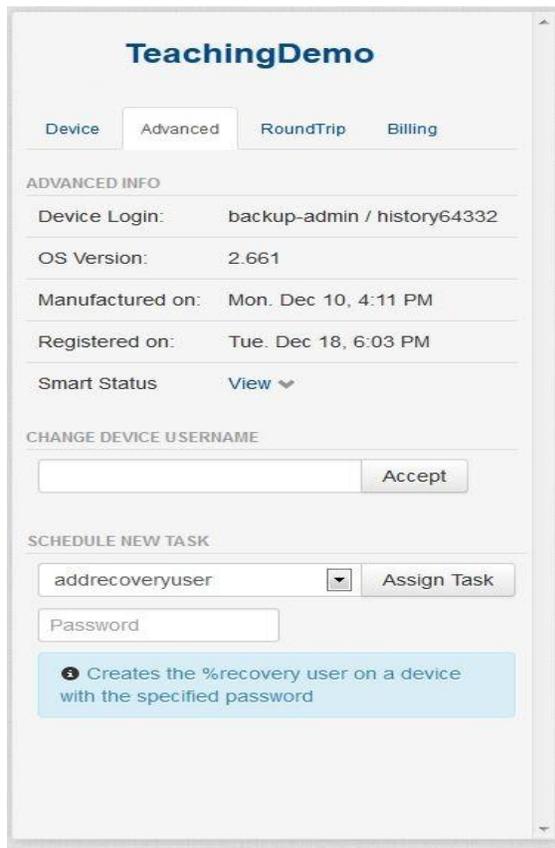
SCHEDULE A TASK FROM THE DEVICE STATUS

SCHEDULE A NEW TASK

The Device List section offers a listing of 12 tasks which can be performed on the local QBR device. Every three seconds a process which runs on every QBR and is known as **heartbeat** checks with the QBR Monitoring Servers to see if a task has been assigned and then executes it.

The typical total time for this process from the point in which the task has been assigned to be scheduled in the Partner Portal all the way to the task being executed is roughly 3-5 seconds. However, in some circumstances where heartbeat is not functional the task will wait to be executed when the QBR performs its full check in with the QBR monitoring servers. This occurs every 10 minutes on the hour (ie: 11:50, 12:00, 12:10, 12:20, 12:30, etc.). With this full check in the device will execute this task, this most commonly occurs when a device is 100% full or traffic to heartbeat.QBRbackup.com is blocked by a local Firewall rule on the network where the QBR resides.

To access the list of tasks to be scheduled for a device simply click on the "Device Status" tab of the Partner Portal, select which device to execute the task. Under the Advanced Tab from the Device spotlight, "Schedule a New Task" box will appear on the bottom.



TeachingDemo

Device | **Advanced** | RoundTrip | Billing

ADVANCED INFO

Device Login: backup-admin / history64332

OS Version: 2.661

Manufactured on: Mon. Dec 10, 4:11 PM

Registered on: Tue. Dec 18, 6:03 PM

Smart Status View ▾

CHANGE DEVICE USERNAME

Accept

SCHEDULE NEW TASK

addrcoveryuser ▾ Assign Task

Password

3 Creates the %recovery user on a device with the specified password

Example: Device Status Task List

QBR *Knowledge base*

The twelve listed tasks which may be scheduled have a variety of functions, mostly for providing various methods of Remote Access to a device.

To schedule a New Task simply select the task from the dropdown list and click **Assign Task**. For specifically the tasks **addrecoveryuser**, **remoteVnc**, & **remoteWeb** an Input Text Box will appear below the **Assign Task** button to provide a password or email address for the task to use. Once the "Assign Task" button is clicked the task is then scheduled to be executed and will appear below the heading Scheduled Tasks as shown in the screenshot below.

LISTING & USAGE OF TASKS

ADDRECOVERYUSER

This task provides a temporary password to be able to log into a device's local web console. The user name will be %recovery and the password may be defined in the input box below & will immediately expire after first use.

ADDRECOVERYUSER-SIMPLE

Provides the same as addrecoveryuser task except this specifies the username as %recovery with the password QBR

BEEP

Makes the device beep

CHECKIN

Forces the device to check in with QBR monitoring servers. This task is run every 10 minutes automatically but can be forced through using this task or from the button of your QBR OS 2.0 device's web console.

Note: *All tasks when performed result in the QBR device to checkin with QBR's Monitoring Servers.*

GENERATESYNCSLOGS

Forces the generation of sync logs which are normally run each night at midnight local time. These logs are available in the partner portal for all non-QBR devices (QBR provides a different sync status reporting feature).

QBR *Knowledge base*

POWEROFF

This powers a device down remotely. This will execute a shutdown and will not reboot the device.

REMOTEVNC

Sends a VNC URL via email entered into the task's input box for VNC access to the device from any remote location.

REMOTEAUTOWEB

*Sends a link via email for local web console access from any remote location. This does the same thing as the **Remote Web: Click Here** button.*

RESTART

Restarts the local QBR device gracefully.

SHADOWSNAP-UPGRADE

Upgrades any agents running ShadowSnap 3.0.22 to version 3.0.24

WINBINDD

Starts the winbindd daemon on the local QBR device if it is not running. Winbindd is used to keep the QBR OS's processes joined to the local domain.