

QBR *Knowledge base*

SETUP IMAGEMANAGER FOR QBR DEVICES

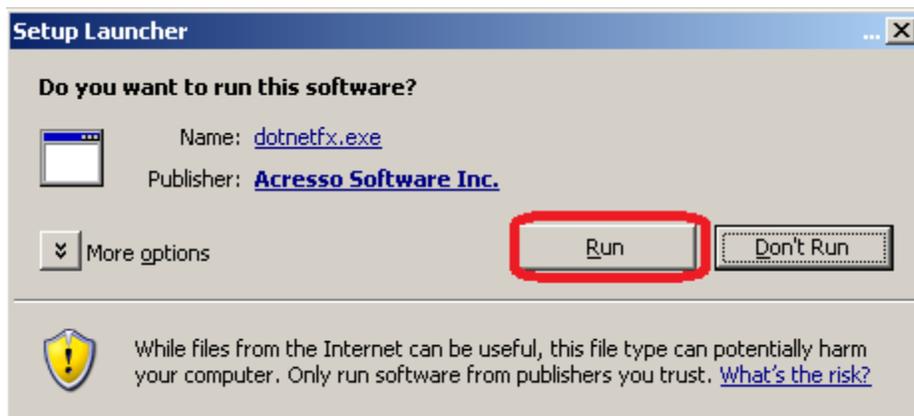
DOWNLOAD IMAGEMANAGER FROM QBR KB.

Note: No license is needed for this software.

2. Run the ImageManager EXE.
3. Choose the Language and click OK.

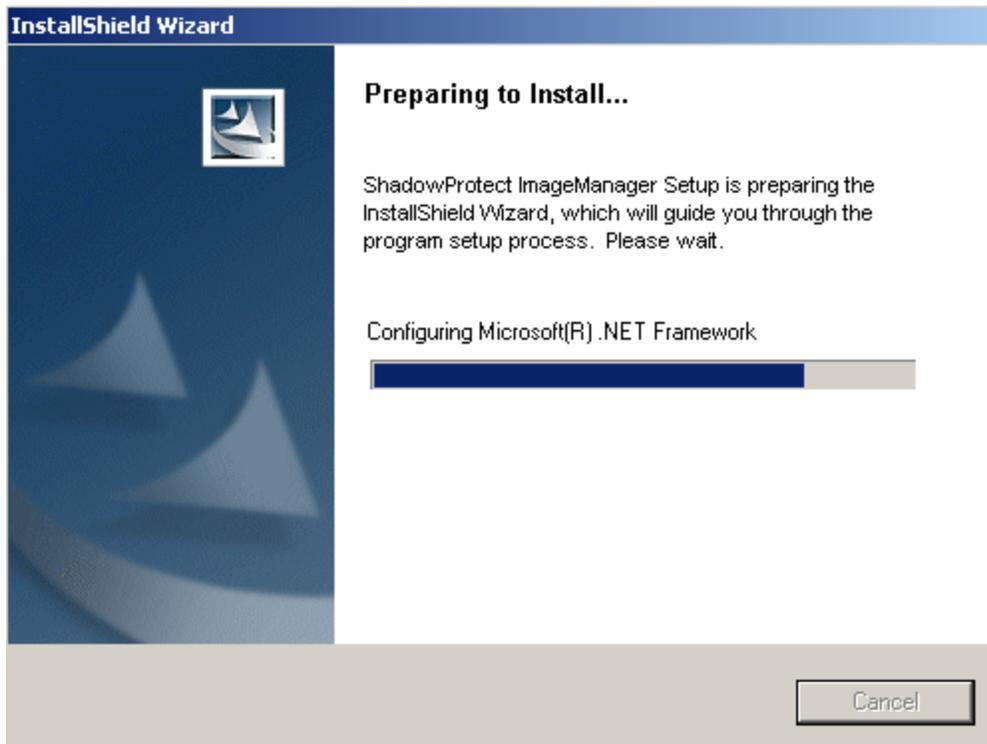


4. Run dotnetfx.exe (if needed).

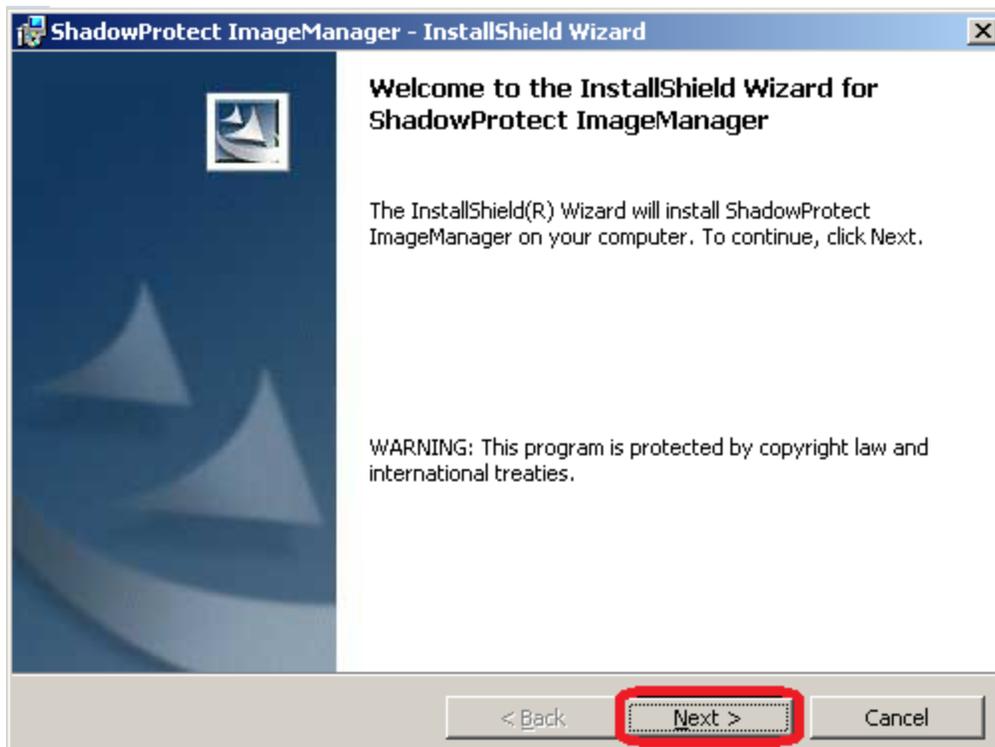


Note: This updates the .NET Framework

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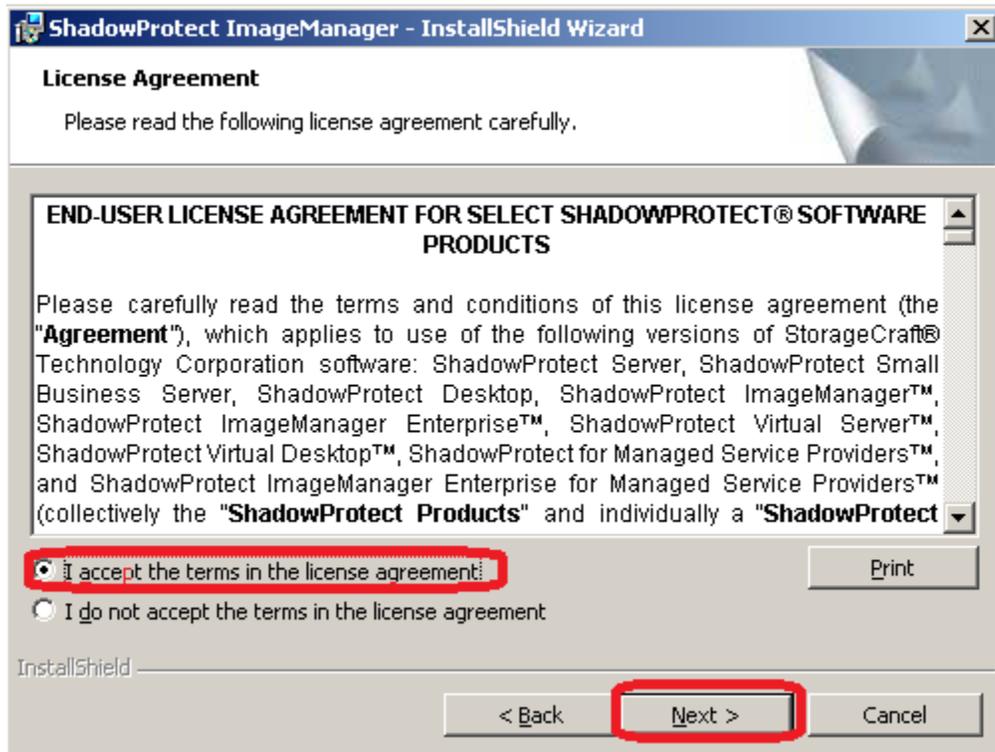


5. Click Next.

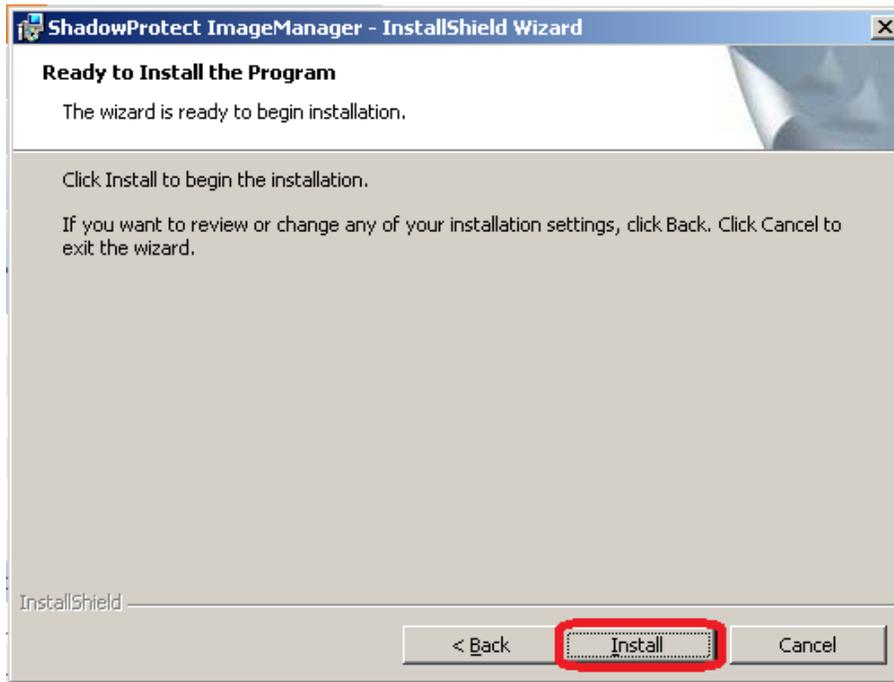


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Accept the license agreement and click Next.

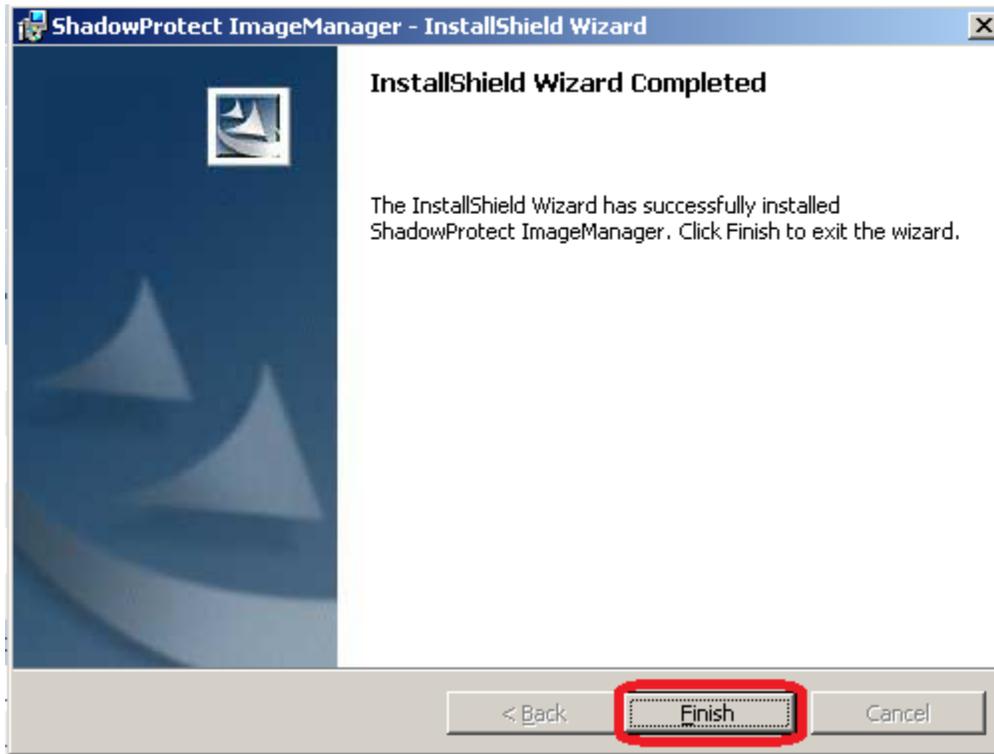


7. Click Install.

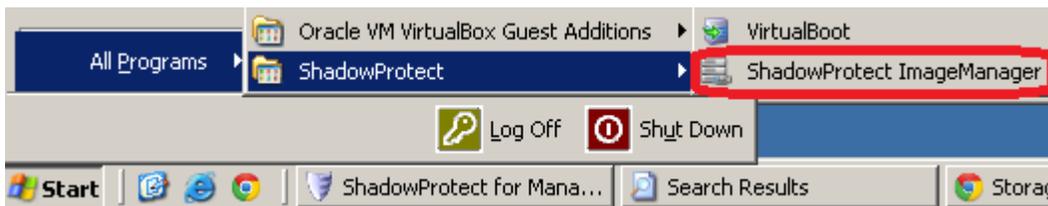


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8. Click Finish.



9. Open ImageManager



10. Create a password for ImageManager and click OK.

Note: This is only specific to ImageManager and if the password is lost then a reinstallation of ImageManager would be necessary.



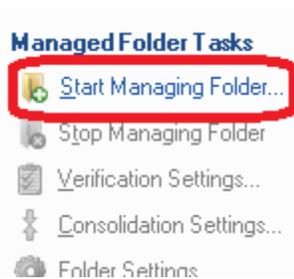
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11. Click OK.



12. Click "Start Managing a Folder"

Note: A folder can only be managed if there are ShadowProtect images already in that share on the QBR, otherwise ImageManager will error out.



13. Enter the Share that resides on the QBR that stores the ShadowProtect images.

Note: Best practices is to reference the QBR by IP

14. Enter a description.

Note: This allows you to recognize what ImageManager job is running for what server because you do not need to install ImageManager on ever server that you are using ShadowProtect to backup.

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15. Enter authentication (if necessary)

Note: If unsure of the authentication requirements of the device, please click [here](#).

Managed Folder Settings

Folder Path: \\10.4.255.136\shadowProtect ... 13

Description: del (optional) 14

This folder requires authentication 15

Use the default folder credentials defined in Agent Settings

Define specific credentials for this folder:

Domain or Computer or NAS: []

Username: []

Password: []

Qualified Name: []

Assign sort priority relative to other managed folders: 255 (0-255)

i Assigning a sort priority will override column sort orders and cause this folder to move to the top of the managed folders list.

Save Cancel

15. Click "Consolidation Settings".

Managed Folder Tasks

Start Managing Folder...

Stop Managing Folder

Verification Settings...

Consolidation Settings...

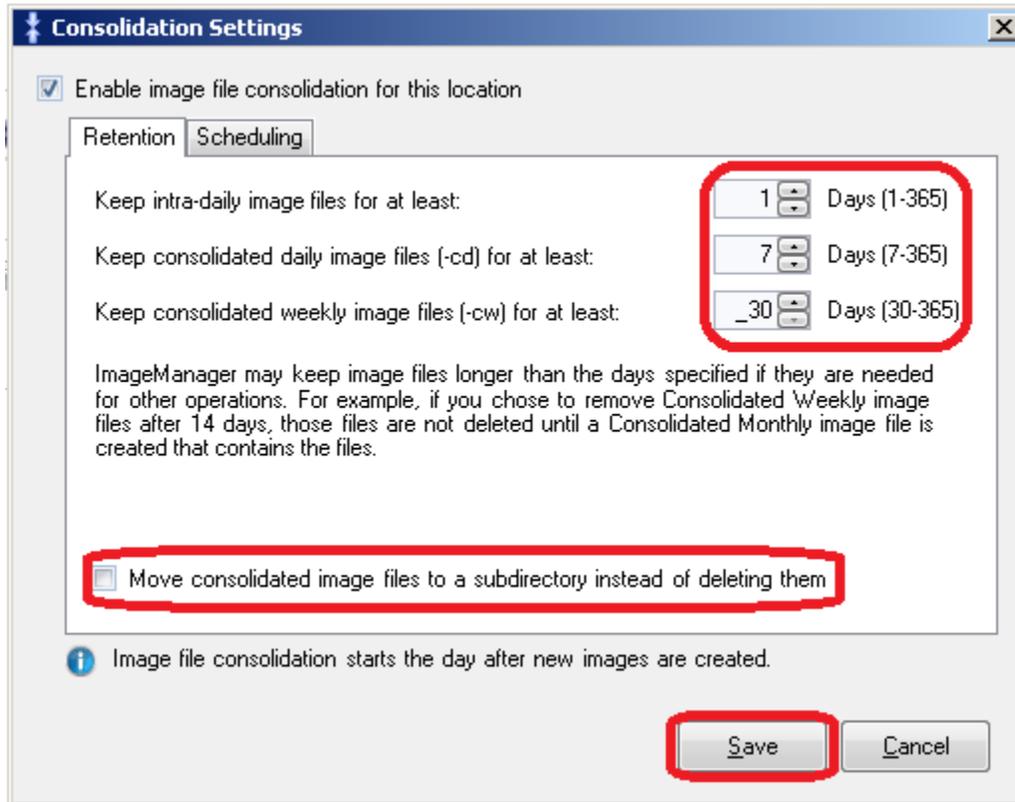
Folder Settings...

16. Set the Retention and click Save.

Note: The image below shows QBR's best practices for good retention settings.

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Note: Make sure to set the retention settings and to UNCHECK "Move consolidated image files to a subdirectory instead of deleting them. If this is not done then the device WILL fill too soon and a new chain would have to be started after removing the old backup chain.



17. To have one version of ImageManager installed to manage multiple folders, repeat steps 12 - 16 as needed.