


FINAL ERROR (-53 THE NETWORK PATH WAS NOT FOUND.)

SCOPE

This is what the article is about:

Final error (-53 The network path was not found.):

Recent Error For   - 8/23/12 - 12:31:47 am	Dismiss Error
STC failure occurred mid transfer.	Search KB
Final error (#53 The network path was not found.)	Show Details

Example: STC Failure Occurred Mid Transfer Final Error: #53 The network path was not found

CAUSE

1. The QBR machine has lost communication when attempting a backup of the machine. The target server cannot be reached or queried when attempting a backup.
2. Incorrectly modified DNS settings on the QBR is preventing communication to the target machine.
3. Additionally, a different subnet could be unreachable if the machine being backed up can't communicate with the QBR subnet.
4. The following article covers some of the information about the Microsoft Error Code
 - o <http://support.dameware.com/kb/article.aspx?ID=300059>

SOLUTION

1. Basic network troubleshooting: Ensure that there is a stable route between the QBR and the target machine. Determine if the machine is pingable and accessible from the QBR.
2. Verify the DNS settings of the QBR device to ensure that they match up with the target machine.
3. If the target is on a different subnet, make sure that the machines can be accessed on the QBR's assigned subnet
4. If not, either utilize the secondary NIC or make sure the client can access both networks on the NICs.